



MAINTENANCE AGREEMENT

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Council requires all AWTS SYSTEMS to be quarterly serviced and will issue fines for systems not being serviced. All yearly agreements will now be July to July to help rectify any account problems.

- 1) In consideration of the customer paying the annual service fee the company shall during the twelve months inspect the system once every three months and in particular carry out the following service.
 - a) Check internally of air flow and equipment and make any adjustments required.
 - b) Change the blower filter
 - c) Check the up-flow filter and clean if required.
 - d) Replenish chlorine tablets in chlorinator.
 - e) Annual vacuum base of irrigation chamber.
 - f) Annual inspection internally of septic tank.
 - g) Report to Council
- 2) In the event that any additional servicing is required to the system or the irrigation lines other than is required under the companies guarantee then the customer shall pay the company its reasonable additional charges for such work done and materials supplied.
- 3) Annual service fee is \$295.00 including four services and is paid in advance of service. Quarterly service fee is \$80 and can be paid on date of service or within 14 days of receiving invoice
- 4) Please note we must be informed in writing if you no longer want us to service your system
- 5) Please also note late payments will apply for overdue accounts (fee of \$8.00)
- 6) Contract will continue on payment.

We hope you are and will be satisfied with our service, if you have any problems or questions I would kindly like to hear from you.

Thankyou for your business.

Mandy Carlile

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